

COVID 19 Safety Measures

We want to assure you that we will be following all Government guidelines, and possibly beyond, to ensure the safety of our clients and team alike. The salon has had a full COVID 19 Risk Assessment completed and all staff have had COVID 19 Health and Safety training. Below are the new guidelines we all need to adhere to, to keep you and us safe. Letting you know changes made in salon, PPE, protection and new processes and procedures.

We understand these are difficult times for everyone. However, due to social distancing affecting the number of clients we can look after, and other unavoidable increases in costs to the salon, we have no choice but to unfortunately have to introduce a temporary additional charge. The safety of our clients and our team is paramount. There will be a temporary surcharge of £3 added to each client's bill irrespective of service. This simply covers the cost of the PPE and safety measures we have introduced into the salon. This charge of course will be removed as soon as these measures are no longer needed.

We appreciate that visiting the salon for most is a time to relax and be indulged and we will still do our utmost to achieve this. PLEASE READ CAREFULLY so that you are prepared for not only the changes we have made, but also for the guidance we are asking our clients to adhere to, so as to avoid any disappointment on arrival and during appointment.

SALON CHANGES

We have installed protective Perspex screens between sections and backwashes.

We will ensure social distancing as much as possible and have limited the amount of people in the salon at any one time.

We have hand sanitiser pumps at the entrance of the salon and on reception. Please use as soon as you enter the salon and ensure you use at all times, as well as before you leave.

Each client will have a fresh clean gown and towel used that will have been washed at 60 degrees in antibacterial washing liquid.

You can bring your own face mask/covering or we can provide you with one on arrival just ask.

Every team member will be wearing PPE consisting of visor and a face covering on request. They will wash hands before and after each client and use hand sanitiser throughout the service.

All surfaces will be disinfected and cleaned between each client with strong antibacterial cleansers and all tools will be disinfected with 'Barbicide' which is the best and industry standard disinfectant. You can read more here <https://barbicide.com/disinfecting/>.

Every team member has passed the 'Barbicide' course for salon sanitisation.

We are allowing extra time between clients to ensure the correct disinfecting and sanitising protocols required.

The doors to the salon will be left open as much as possible to allow ventilation and airflow. We also have Dyson Pure air purifier to help keep the air in salon as clean as possible. It removes 99% of allergens, impurities, and bacteria from the air.

Although we much prefer to carry out our consultations face to face, we will now be conducting your consultation whilst standing behind you via the mirror and sometimes done pre appointment over the telephone or video call to reduce face to face contact time.

CLIENT CHANGES

Please do read the pre appointment screening email, and please make sure we have your correct and up to date email address to ensure you receive this. You will receive the screening email 2 days before your appointment asking if you are showing any signs or symptoms of COVID 19, if you are please contact us straight away to rearrange your appointment.

We are offering specific days and times for high risk groups and people who are shielding to help ensure your safety.

Please bring as little as possible with you, do not bring any bags with you (handbags are fine) or coats unless your happy to keep on you.

Please come on your own. We will not be able to accommodate any children/friends, only people who have an appointment booked.

Please arrive to your appointment on time, not early or late to allow us to stick to our strict cleaning regime as well as limiting the number of people in the salon at any one time.

You will be required to wait outside until we come to greet you into the salon due to our restrictions on space and numbers of clients in (if raining wait in your car and we will call you to ask you to come in) Even if you are on time please be patient if we are running behind slightly while we get used to all these new measures, there may be a 5 minute delay.

Please try to use contactless payment such as apple pay if possible. You can also make a bank transfer via your online banking or banking apps. This all helps reduce contact with card machine, which will be sanitising after each use.

Please do not self-select retail products we will collect from the shelves for you and wipe down with sanitiser before you take them home.

There will be no magazines to read, so please bring any reading material with you.

Unfortunately, we will not be offering any drinks, please feel free to bring your own.

If you have any queries, please don't hesitate to contact us.

We are looking forward to seeing you soon, stay safe.

Best wishes

Kudos Hair Salon